

Certificate of Registration

This is to certify that the Management System of:

Zensar Technologies Limited

Kharadi Campus (IND 42):

Unit No. IV, Plot No. 4, Kharadi Knowledge Park, M.I.D.C. Kharadi, Pune-411 014,
Maharashtra, India

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000: 2011



Certificate Number:

9767-ITT-001

Initial Registration Date:

05 March 2014

Re-issue date:

28 February 2018

Expiry Date:

05 March 2020



Scope of Registration:

The IT service management system of Zensar Technologies Limited supporting the provision of support and maintenance services for Application and Infrastructure for external global customers in accordance with the service catalogue from its locations at Zensar Knowledge Park, IT Tower and Eon SEZ at Kharadi, Pune and DLF at Hyderabad

Signed:

Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)



This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR. This certificate is one of several issued to registration number 9767.

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This certificate is the property of Alcumus ISOQAR and must be returned on request