

# 13 modules, 1 cloud

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Giving a global medical aesthetic device company a face-lift with OCI

**Case study**



## Overview

More than skin deep

This case study features the work we did for a leading global non-surgical aesthetic device company. The client was looking to spruce up their technology landscape and upgrade their systems. Due to its comprehensive product portfolio and a widespread distribution footprint, it had multiple systems that needed to be integrated and upgraded. And the biggest catch? The project needed to be implemented during the pandemic lockdown.

Read on to know how we upgraded and integrated its systems and improved operational efficiency by 8% for our client, all while working remotely.



## Challenges

The lags and sags

As with most large organizations, bigger operations meant more systems that didn't necessarily work together. Our client, for example, worked on 13 different modules across finance, supply chain and HR functions and needed to cater to multi-country regulations and multi-currency requirements. Working on disparate systems often led to:

- Compliance challenges
- The lack of real-time visibility
- Multiple touchpoints for simple actions

This meant reduced efficiency, diminished accuracy, and increased costs.

Another challenge was that their legacy systems had become outdated, as Release 11i was no longer supported by Oracle. This meant that their core would no longer be:

- As secure, as it may not receive security updates
- As flexible, as it may be incompatible with future-facing tech augmentations



## Our Solution

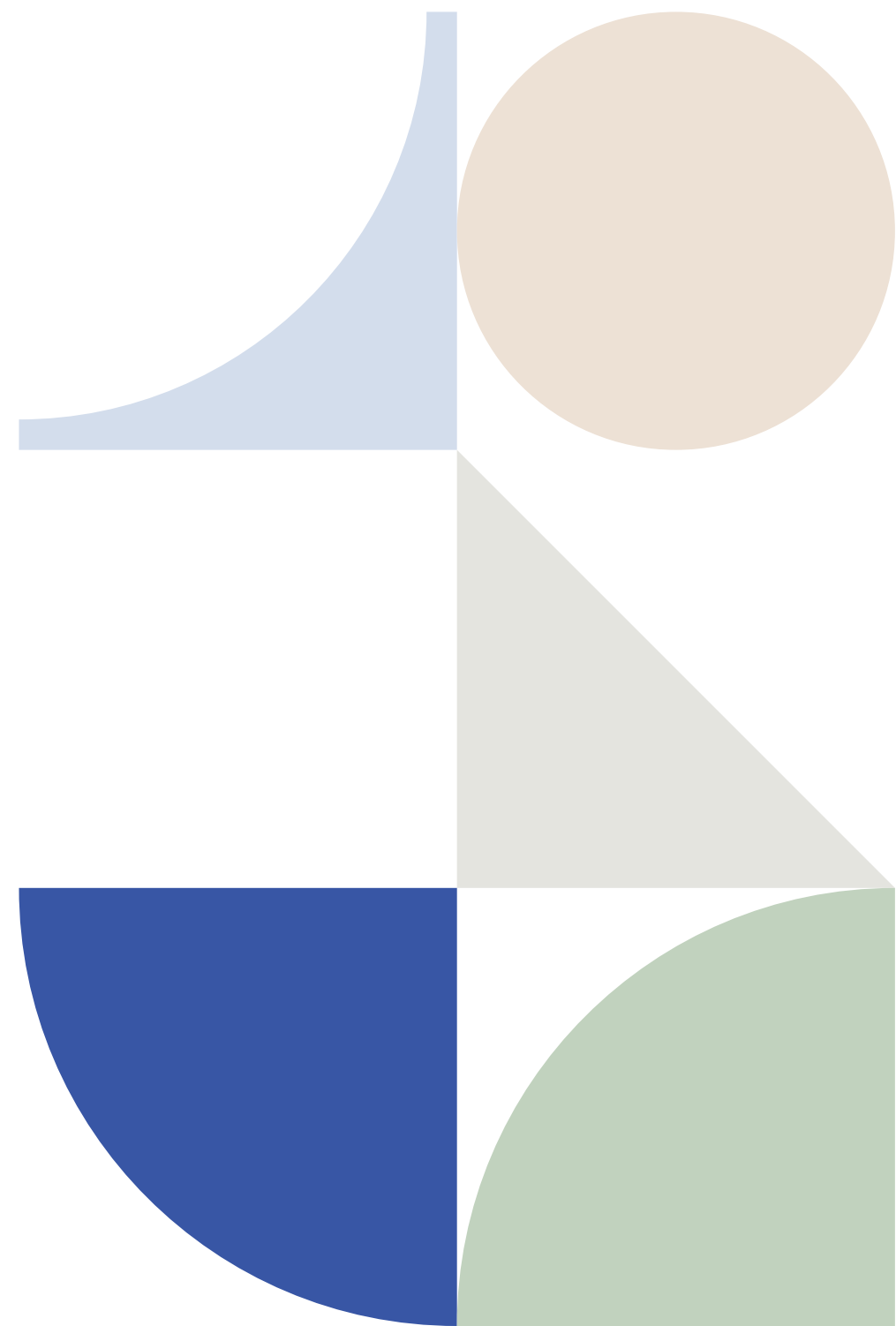
On cloud (nine)

While the first and most obvious solution was an upgrade, we wanted to take this opportunity to give our client the myriad of benefits that OCI (Oracle Cloud Infrastructure) has to offer. Not only is OCI migration a cost-effective solution, but it also provides other benefits including increased control and visibility, self-repairing and self-optimization features, AI/ML-driven analytics and insights and ability to deploy faster, all in a secure environment.

With this in mind, we helped the client move all the below modules into a cloud environment over 15 months:

- Oracle Financials Cloud (General Ledger, Payables, Receivables, Assets, Cash Management, Expenses, Collections)
- Oracle Supply Chain Cloud (Order Management, Procurement, Inventory, Costing)
- Oracle Mfg. (INV, Cost, Manufacturing)
- Oracle Fusion Human capital management Cloud

We did this all remotely, with an SLA adherence of 99.99% and a CSAT score of 4.5/5.


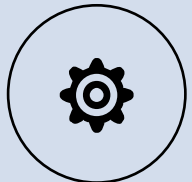

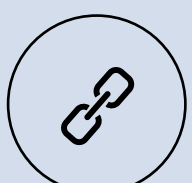
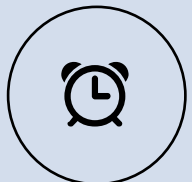





## The Impact

A successful makeover

By implementing OCI best practices and using out-of-the-box solutions we:

-  Increased operational efficiency by 8%, through unification of its chart of accounts across the world and standardizing supply chain business processes
-  Enabled faster and more accurate business decisions by configuring state-of-the-art business intelligence reporting and near real-time integration with CRM and other logistics applications
-  Reduced IT manpower costs by 12%
-  Strengthened the supply chain planning by offering end-to-end visibility of the process
-  Facilitated on-time recognition of receivables and smooth multi-currency installment payment collections, reducing leakages
-  Ensured global standardization and compliance adherence, by avoiding process customizations

This (face)lift of their applications to cloud set the course for their growth path with a well-integrated and flexible Oracle Cloud Infrastructure foundation.

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